

BE AWARE OF SPOOFED PHONE CALLS



In an attempt to obtain sensitive information, fraudsters are using spoofing technology to make phone calls appear to be coming from a legitimate business. Some of our members have received spoofed calls from individuals claiming to be from **PriorityONE**, and the caller ID also indicates **PriorityONE**. The fraudster claims that a fraudulent charge is on your account and then asks you to confirm your identity. Be assured that **PriorityONE** actively monitors your account for suspicious activities and we will never initiate a call **or** text asking you for your online login credentials, debit card, PIN or account number. If you have any doubts about the validity of a phone call you receive from us, please hang up and call our direct number at **954-335-5100, Option 2**.

For additional tips on how to avoid spoofing scams visit

<https://www.fcc.gov/spoofing>

